

**TO ALL OUR RESIDENTS**

**GOVERNMENT ASSISTANCE DURING COVID-19**

During these uncertain times, we understand that some of you may be apprehensive about paying the rent that remains due. Fortunately, both the provincial and federal governments are making financial aid available to Canadians in order to assist them in meeting their obligations. We invite you now to visit the following suggested websites to view the range of social assistance programs so that you may yourselves determine your eligibility and your next steps. **Please be advised that these websites addresses are being provided for your convenience, and as a guideline only. They are not intended to constitute an exhaustive list of programs, and all tenants are responsible to make their own inquiries.**

[www.canada.ca/en/department-finance/economic-response-plan](http://www.canada.ca/en/department-finance/economic-response-plan)

This is the link to the Government of Canada's measures to support individuals and businesses facing hardship as a result of the COVID-19 outbreak, including the new Canada Emergency Response Benefit

[www.211ontario.ca](http://www.211ontario.ca)

211 Ontario offers guidance with respect to rent banks, emergency welfare, utility assistance programs, and other programs designed to help those in need. The website will also direct you to a telephone number, an e-mail address, and a live online chat.

[www.toronto.ca/home/covid-19](http://www.toronto.ca/home/covid-19)

**Please note that this website provides valuable information even for those persons who reside outside of the City of Toronto**, because it includes links to both provincial and federal benefits for which all Ontario residents may be eligible. By clicking on the "Economic Support & Recovery" page, you will access information relating to your Hydro bills, to banking solutions, and to both federal and provincial government programs, including benefits as they relate to COVID-19. Clicking on the "Social Support" page and then on the "Employment and Social Services Tab" will lead you to information on Ontario Works and the Housing Stabilization Fund, which provides money for emergency housing to eligible recipients.

We encourage you to take full advantage of the options that are available to you. The sooner you apply for assistance, the earlier you will receive benefits, and the easier it will be for you to meet your obligations under your lease.

Thank you

THE BUILDING MANAGEMENT